

1. QUALITY AND ENVIRONMENT POLICY

OML S.r.l. is established on quality and environment cardinal rules, in view of a continuous improvement destined to fully satisfy customer expectations always respecting the mandatory regulations as well as standard UNI EN ISO 9001:2015 and 14001:2015 ones, to which OML S.r.l. refers to its Integrated Management System.

This policy, effective since **September 4th 2018**, requires to:

- Achieve own Integrated Management System compliance certificate;
- Consolidate/improve customers satisfaction;
- Measure main processes in order to draw up an overall evaluation of company business trend.

One of Management assignments is make sure that this policy would be known and applied to the whole company.

To all the employees is required to share this policy and quality/environment related goals, as well as to apply all the Integrated Management System procedures and operating instructions.

2. QUALITY AND ENVIRONMENT GOALS

- Maintain the Integrated Management System certification
- Satisfying the customer respecting the environment
- Minimize NC of products
- Minimize complains
- Minimize NC to suppliers and subcontracts
- Minimize system and process NC caused by audit
- Get a non-negative turnover differential result vs previous year
- Keep employees properly trained
- Optimize usage resources in order to avoid wastes
- Minimize refuses production and strive for a sustainable disposal
- Minimize atmosphere emissions environmental impact
- Improvement, automation and control of processes