

**Dear Supplier,**

**Object: O.M.L. REQUIREMENTS AND TARGETS**

Since 2011 O.M.L chooses to use a quality management system which in 2018 has been integrated with the environmental system: the company is **ISO 9001** and **ISO 14001** certified.

Therefore, O.M.L. based its own enterprise on a continuous improvement of company processes accordingly with applicable requirements, both in terms of quality and environmental sustainability.

Sharing this policy with our suppliers is essential to respect the requirements of our customers and mandatory requirements, maintaining a profitable partnership.

At this point, O.M.L. wants share its targets which follow here below:

- Satisfying the customer respecting the environment
- Minimize NC of products
- Minimize complains
- Minimize NC to suppliers and subcontracts
- Minimize system and process NC caused by audit
- Get a non-negative turnover differential result vs previous year
- Keep employees properly trained
- Optimize usage resources in order to avoid wastes
- Minimize refuses production and strive for a sustainable disposal
- Minimize atmosphere emissions environmental impact

Quality and environmental policy is also available on the company website:  
<https://www.torneriaoml.it/qualita/>

O.M.L. could ask to complete questionnaires or implement audits at suppliers' offices, in order to check how its requirements and mandatory ones are implemented.

For any doubts or further information should need, here follows the email address of company quality office: [qualita@torneriaoml.it](mailto:qualita@torneriaoml.it)

**O.M.L. srl**

Castelgomberto, January 12<sup>th</sup> 2023